



# WFTS Received CSI-Nihilent E-Governance Award 2013-2014



The online Workflow based File & Letter Tracking System (WFTS) designed by the Finance Department, Government of West Bengal in collaboration with the National Informatics Centre, WB has won the CSI-Nihilent E-Governance Award 2013-2014. The award was presented on 13<sup>th</sup> December 2014 in Hyderabad.

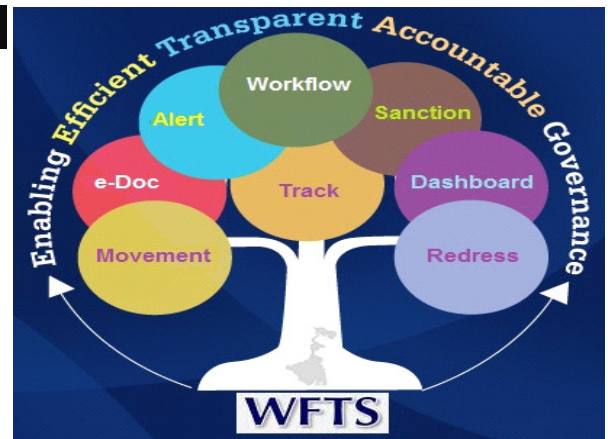


The simplicity and accessibility of the project even at low internet bandwidth was highly appreciated by the Grand Jury. The fact that more than 1200 offices across the state are already implementing WFTS successfully impressed the Jury. They felt that the project will go a long way in empowering the departments, field units & citizens of the state.

It is mention worthy that WFTS has been able to show how a Low Cost and Simple IT intervention can hugely bring efficiency in decision making in the Government through better File & Letter Tracking and Monitoring.

## WFTS : Workflow based File & Letter Tracking System

- Web-enabled, Simple, Light weight, Low Cost System
- Hosted at <http://www.wbfin.nic.in>
- Empowering Departments, Field Units & Citizens to know Entire Movement Trail of Files / Letters from Origin to Final Recipient and also its Status *from Any Where Any Time*
- Establish a Central Repository of Files and Letters of *all Offices* of West Bengal Government
- Digital Archiving of documents to prevent damages due to Sudden Loss of Misplace of Files / Letters
- Integrated with SMS Gateway for sending Alerts as SMS and for facilitating to PULL Status of File/Letter/Grievance through SMS
- Linkage between Fund Allocation Authority and Administrative Departments
- Integrated with Public Grievance Redressal System to reduce Government Response Time for Citizens
- Improve Administrative Efficiency through Enhanced Monitoring and Supervision
- Inculcate a sense of Accountability in the Functioning of Government Officials
- Pioneer State in the Country to implement such Centralized Web-based File & Letter Tracking System for all administrative departments, Directorates, Offices of the District Magistrates, Corporations, Boards, Statutory Bodies across the State



Bagged CSI-Nihilent Award 2014

## WFTS : Workflow based File & Letter Tracking System